



DHIS 2 Community Manager

Overview:

The DHIS 2 Community Manager will support NGOs that are implementing DHIS 2. This will be accomplished through documenting implementation strategies and best practices, supporting knowledge sharing between NGOs and between NGOs and governments adopting DHIS 2, supporting NGO capacity building, coordination, advocacy support, and advancing NGO linkages with the public sector around DHIS 2. The position will work closely with NGO leadership to identify key areas for support to DHIS 2 adoption and to develop creative, timely, and effective responses to NGO needs.

The DHIS 2 Community Manager will be responsible for defining and leading the scope of work, starting from the six NGO-identified prioritized areas of support and working in close collaboration with the University of Oslo. The Community Manager will work autonomously to advance collective DHIS 2 implementation and administration goals, and will manage an independent travel and consultant budget to meet these goals.

This position is fully funded for 24 months with a determination on future support to be made at 18 months.

Duties and responsibilities:

- Partnership development
 - Establish and maintain a strong working relationship with the University of Oslo
 - Serve as point of contact for DHIS 2-adopting NGOs to identify and strategically address DHIS 2-related implementation needs
- Documentation and implementation of best practices
 - Monitor, analyze, document, and share best practices and lessons learned from both the government and NGO sectors around DHIS 2 implementation and indicators
- Knowledge sharing
 - Create and maintain a knowledge hub website with best practices, standardized, NGO-specific training materials, associated DHIS 2 documentation, and practical challenges and solutions to DHIS 2 roll out
 - Facilitate and coordinate communications and knowledge sharing between networked NGOs
- Capacity building
 - Coordinate and provide logistic support for joint NGO training sessions
 - Provide support to NGO country offices through in-house expertise or a network of consultants to interpret DHIS 2 data and charts, and use this information to inform program practices
- Development sharing
 - Catalog and disseminate technical developments to avoid duplication of efforts
 - Coordinate DHIS 2 app development and sharing

- Identify, hire, manage, and coordinate consultant service sharing to support implementation and use of DHIS 2
- Advocacy
 - Advocate for the DHIS 2 NGO network at relevant UN, government, and other group meetings to gain support for activities, training, and capacity building
 - Coordinate visits of advocacy groups, researchers, donors, partners, etc.
 - Develop tools to explain the importance of DHIS 2 to organizational leadership and to program staff
 - Coordinate and/or commission DHIS 2 implementation research
- Linkages with government, donors, and public sector health systems
 - Support networking, linkages, and sharing of information across government, donor, and NGO sectors, including sharing indicators and apps

Travel:

US and international travel is expected with this position. The DHIS 2 Community Manager will have discretion as to when travel is necessary, as well as a budget to support travel.

Qualifications:

- Bachelor's degree, with a minimum of five years of relevant experience.
- Experience with health system strengthening and systems implementation strategies.
- MIS and knowledge-management implementation and management experience.
- Understanding of the global health landscape and key domestic and international organizations.
- Demonstrated coordination experience in multi-agency forums, including training facilitation.
- Demonstrated leadership and management skills.
- Documented skills in developing proposals, budgets, reports, and coordinating multi-agency collaboration.
- Experience in the development of communication and advocacy materials through a variety of communication channels.
- Supervision experience.
- Ability to travel.

Reports to:

Andrea Sprockett, Chief Operating Officer

Term:

24 months, with possibility for renewal pending program evaluation

Location:

Remote, with preference for the position to be based on the US East Coast

To apply send your cover letter, resume, and three references to Andrea Sprockett (andrea@m4mgmt.org).