

**USE CASES** 

#### Thorsten Prante

Re-finding items

Personal item-wise interaction history

Automatic tags

Resuming work

Realtime support

Reporting

Post-processing an activity

Doing and Planning

Teamwork

#### UC:

### Re-finding an Information Item

Where's my homework I worked on last week.

- Recognition easier than recall
- Don't have to remember file name and storage location
- Filtering by item type
- Employing stars (all item types)

## UC: Re-finding a Collection of Information Items

I want to re-find the video/music/picture items, which were touched around the time when I was editing the wiki page "use cases".

- Re-find a collection of items via one item, which you remember or have at hand (i.e. it's activity context)
- Re-find non-text information items via text items

I want to re-find the documents I had found on the web before writing emails / started chatting yesterday morning.

Re-finding an item via an information activity

# UC: Re-finding Items used around multiple Usages of an Item

- I want to re-find all items used around when I was editing my homework document.
  - Putting together the reference list.

# UC: Asking an item about my interaction/activity history.

Where did I download this document from?

Context menu in file system or journal UI

Did I use this item in my work? When?

Enter it as a search query in journal UI

In this folder, highlight the items, which I used today.

### "UC": automatic Tags

- Automatically tag item with storage-location path
  - Possible indicator for related items via the storage context of the item (proximity measure in the folder hierarchy)

### **UC:** Resuming Work

I want to resume work on my presentation.

- Re-find the presentation file.
- Which other information did I use, when I last worked on it?
  - (Activity-induced Information Collection)
- What did I do to prepare the presentation?
  - Interrupted activity over several days
  - Aggregation of related, relevant items

I want to resume my coding project.

Set of items and tools usually employed.

### Real-time UC's

I work on Zeitgeist. Show me the related stuff.

• items, which are related to what I am doing

Parental Control

### UC: Reporting about what I have done.

I have to deliver my monthly report to my boss.

Time scoping

What do you use to help your remember? (remembering vs. knowing)

- Calendar
- Emails (written and read) as reminding cues
- Work Diary / Log / Journal
- (Versions of code or documents)

Review doing across different types of information items: less fragmentated user experience

- Desktop search?
- Browsing

# UC: Post-processing a Conference Trip

What have I done at the conference in Vienna? (reporting cont'd)

While being in Vienna ...

- GPS extension
- ... at this conference
- calendar item "conference"
- Pictures taken while in Vienna

What strings should I take up?

- Conference notes
- New tasks

# UC: Relate Levels of Planning (Tasks) and Doing (Activities)

I want to relate my activities over the day to my tasks.

- Annotate single items with task tags
- Annotate sequential groups of items with timeexpanded task tags

I want to reflect upon what I achieved today (status of tasks) and set to-do's for tomorrow.

- Comments about today
- "Annotate tomorrow" with planning

Diary

### Teamwork UC's

- I want to see (mutual), what the team works / has worked on, in one view.
- Awareness about other's work as well as sharing information relevant to the team's tasks
  - Via sharing/shared-tags
- Options: by person vs. anonymous, by task